

Denver Report Card

Northglenn (Store #: 6205)

690 E 120th Ave Northglenn, CO 80233

Created: 9/15/2025

Personnel

First Impression	B	
Customers are VIPd at their vehicles	F	
Employees are dressed in approved Big O uniforms	C	Some were not in big o shirts
Uniforms are clean and maintained	B	
Employees are well-groomed	A	
Employees are courteous and polite	A	

Comments:

Exterior

First Impression	A
Parking lot is clean and free of garbage, cigarette butts, debris	B
Exterior signage is appropriate, in good condition, and visible	-
Exterior landscaping is well maintained and appealing	-
Exterior lights are fully functional (both building and signage)	A
Roadside attention getters	-
Tires displayed	F
Old tires are organized in bin	A
Exterior windows are clean	A
Window clings are placed appropriately for entrance traffic	A

Comments:

Marketing/Advertising	
Monthly POPs are current and displayed in appropriate locations	F
Staff is aware of monthly promotions	A
Comments:	

Interior	
First Impressions	B
Interior is bright, inviting and comfortable	B
Sales counter is clean and free from clutter	A
Interior paint is not faded, chipped, or dirty	C
Waiting area is clean, comfortable, and appealing (contains toys, female magazines, etc.)	B
Tire stands and tire inserts are displayed and in good condition	A
Floor is free from water, mud, dirt, and grease	B
Lights are functioning, not burnt out or flickering	A
Midgrade & entry-level tires displayed	A
Big O brand tires on display	A
Major brand tires on display	A
Wheels clean, displayed, and free of dust	-
Balloons in use	-
Comments:	

Restrooms	
Restrooms are clean and in good working order	B
Comments:	

Shop

First Impression **B**

Shop is neat, clean, and organized **B**

Customer would feel comfortable being brought back in the shop **B**

Appropriate music played **A**

Speed lane in use **-**

Employees in uniform and wearing safety glasses **-** No safety glasses

Covers and floor mats are used **-**

Comments: