

## Denver Report Card

Castle Rock / Perry St (Store #: 6129)

750 S Perry St Castle Rock, CO 80104

Created: 3/11/2026

### Personnel

First Impression	A	
Customers are VIPd at their vehicles	A	
Employees are dressed in approved Big O uniforms	-	
Uniforms are clean and maintained	C	
Employees are well-groomed	C	
Employees are courteous and polite	-	Test

Comments:  
Testing

### Exterior

First Impression	A	
Parking lot is clean and free of garbage, cigarette butts, debris	C	
Exterior signage is appropriate, in good condition, and visible	C	
Exterior landscaping is well maintained and appealing	C	
Exterior lights are fully functional (both building and signage)	F	
Roadside attention getters	F	
Tires displayed	F	
Old tires are organized in bin	-	Testing - Test
Exterior windows are clean	-	
Window clings are placed appropriately for entrance traffic	-	

Comments:  
Test

## Marketing/Advertising

Monthly POPs are current and displayed in appropriate locations **B**

Staff is aware of monthly promotions **C**

Comments:  
Test

## Interior

First Impressions **B**

Interior is bright, inviting and comfortable -

Sales counter is clean and free from clutter **D**

Interior paint is not faded, chipped, or dirty -

Waiting area is clean, comfortable, and appealing (contains toys, female magazines, etc.) -

Tire stands and tire inserts are displayed and in good condition **B**

Floor is free from water, mud, dirt, and grease **B**

Lights are functioning, not burnt out or flickering -

Midgrade & entry-level tires displayed -

Big O brand tires on display **B**

Major brand tires on display **B**

Wheels clean, displayed, and free of dust **B**

Balloons in use **B**

Comments:  
Yep

## Restrooms

Restrooms are clean and in good working order **C**

Comments:  
Clean

Shop

**First Impression** **A**

**Shop is neat, clean, and organized** **B**

**Customer would feel comfortable being brought back in the shop** **C** Test

**Appropriate music played**

**Speed lane in use**

**Employees in uniform and wearing safety glasses**

**Covers and floor mats are used**

**Comments:**  
No Comments