

Denver Report Card

Denver / Peoria St (Store #: 6231) 4695 Peoria St Denver, CO 80239

Created: 10/16/2025

Personnel	
First Impression	A
Customers are VIPd at their vehicles	F
Employees are dressed in approved Big O uniforms	С
Uniforms are clean and maintained	Α
Employees are well-groomed	Α
Employees are courteous and polite	Α
Comments:	

Exterior	
First Impression	В
Parking lot is clean and free of garbage, cigarette butts, debris	В
Exterior signage is appropriate, in good condition, and visible	A
Exterior landscaping is well maintained and appealing	A
Exterior lights are fully functional (both building and signage)	A
Roadside attention getters	A
Tires displayed	В
Old tires are organized in bin	A
Exterior windows are clean	В
Window clings are placed appropriately for entrance traffic	A
Comments:	

Marketing/Advertising		
Monthly POPs are current and displayed in appropriate locations	В	There was one POP that was expired so I took down. Also CMN banner is on its last legs.
Staff is aware of monthly promotions	Α	
Comments:		

Interior	
First Impressions	В
Interior is bright, inviting and comfortable	В
Sales counter is clean and free from clutter	С
Interior paint is not faded, chipped, or dirty	В
Waiting area is clean, comfortable, and appealing (contains toys, female magazines, etc.)	A
Tire stands and tire inserts are displayed and in good condition	A
Floor is free from water, mud, dirt, and grease	В
Lights are functioning, not burnt out or flickering	A
Midgrade & entry-level tires displayed	A
Big O brand tires on display	A
Major brand tires on display	A
Wheels clean, displayed, and free of dust	-
Balloons in use	-
Comments:	

Restrooms	
Restrooms are clean and in good working order	В
Comments:	

Shop		
First Impression	В	
Shop is neat, clean, and organized	В	
Customer would feel comfortable being brought back in the shop	Α	
Appropriate music played	Α	
Speed lane in use	-	
Employees in uniform and wearing safety glasses	F	I didn't see safety glasses
Covers and floor mats are used	F	I didn't see floor mats or seat covers
Comments:		