

Denver Report Card

Littleton / Bowles (Store #: 6249) 9973 W Bowles Ave Littleton, CO 80123

Created: 10/16/2025

Personnel	
First Impression	A
Customers are VIPd at their vehicles	F
Employees are dressed in approved Big O uniforms	A
Uniforms are clean and maintained	A
Employees are well-groomed	A
Employees are courteous and polite	A
Comments:	

Exterior		
First Impression	В	
Parking lot is clean and free of garbage, cigarette butts, debris	В	
Exterior signage is appropriate, in good condition, and visible	Α	
Exterior landscaping is well maintained and appealing	Α	
Exterior lights are fully functional (both building and signage)	Α	
Roadside attention getters	Α	
Tires displayed	С	There was a lot of inventory but didn't feel like a display
Old tires are organized in bin	Α	
Exterior windows are clean	В	
Window clings are placed appropriately for entrance traffic	Α	
Comments:		

Marketing/Advertising	
Monthly POPs are current and displayed in appropriate locations	A
Staff is aware of monthly promotions	A
Comments:	

Interior	
First Impressions	A
Interior is bright, inviting and comfortable	A
Sales counter is clean and free from clutter	A
Interior paint is not faded, chipped, or dirty	A
Waiting area is clean, comfortable, and appealing (contains toys, female magazines, etc.)	A
Tire stands and tire inserts are displayed and in good condition	A
Floor is free from water, mud, dirt, and grease	A
Lights are functioning, not burnt out or flickering	A
Midgrade & entry-level tires displayed	A
Big O brand tires on display	A
Major brand tires on display	A
Wheels clean, displayed, and free of dust	-
Balloons in use	-
Comments:	

Restrooms	
Restrooms are clean and in good working order	В
Comments:	

Shop		
First Impression	В	
Shop is neat, clean, and organized	В	
Customer would feel comfortable being brought back in the shop	Α	
Appropriate music played	Α	
Speed lane in use	-	
Employees in uniform and wearing safety glasses	С	No safety glasses
Covers and floor mats are used	F	No seat covers and floor mats
Comments:		