

Denver Report Card

Littleton / Remington PI (Store #: 6264)
9875 Remington Place Littleton, CO 80128
Created: 12/15/2025

Personnel

First Impression	A
Customers are VIPd at their vehicles	F
Employees are dressed in approved Big O uniforms	A
Uniforms are clean and maintained	A
Employees are well-groomed	A
Employees are courteous and polite	A

Comments:

Exterior

First Impression	B	
Parking lot is clean and free of garbage, cigarette butts, debris	B	
Exterior signage is appropriate, in good condition, and visible	A	
Exterior landscaping is well maintained and appealing	A	
Exterior lights are fully functional (both building and signage)	A	
Roadside attention getters	-	
Tires displayed	B	Tires but looks like tire stacks and not so much displays.
Old tires are organized in bin	A	
Exterior windows are clean	A	
Window clings are placed appropriately for entrance traffic	A	

Comments:

Marketing/Advertising		
Monthly POPs are current and displayed in appropriate locations	F	Found a stack of POP boxes that haven't been put up this year. But the guys were putting up this current POP before I left!
Staff is aware of monthly promotions	C	
Comments:		

Interior		
First Impressions	A	
Interior is bright, inviting and comfortable	A	
Sales counter is clean and free from clutter	A	
Interior paint is not faded, chipped, or dirty	-	
Waiting area is clean, comfortable, and appealing (contains toys, female magazines, etc.)	A	
Tire stands and tire inserts are displayed and in good condition	A	
Floor is free from water, mud, dirt, and grease	A	
Lights are functioning, not burnt out or flickering	A	
Midgrade & entry-level tires displayed	A	
Big O brand tires on display	A	
Major brand tires on display	A	
Wheels clean, displayed, and free of dust	-	
Balloons in use	-	
Comments:		

Restrooms		
Restrooms are clean and in good working order	C	Bathroom definitely needed a touchup.
Comments:		

Shop**First Impression** **A****Shop is neat, clean, and organized** **A****Customer would feel comfortable
being brought back in the shop** **A****Appropriate music played** **A****Speed lane in use** **-****Employees in uniform and wearing
safety glasses** **C** I didn't see safety glasses.**Covers and floor mats are used** **F** I didn't see Floor mats or seat covers**Comments:**