

Denver Report Card

Littleton / Remington PI (Store #: 6264)
9875 Remington Place Littleton, CO 80128
Created: 12/15/2025

Personnel

First Impression	A
Customers are VIPd at their vehicles	F
Employees are dressed in approved Big O uniforms	A
Uniforms are clean and maintained	A
Employees are well-groomed	A
Employees are courteous and polite	A

Comments:

Exterior

First Impression	B	
Parking lot is clean and free of garbage, cigarette butts, debris	B	
Exterior signage is appropriate, in good condition, and visible	A	
Exterior landscaping is well maintained and appealing	A	
Exterior lights are fully functional (both building and signage)	A	
Roadside attention getters	-	
Tires displayed	B	Tires but looks like tire stacks and not so much displays.
Old tires are organized in bin	A	
Exterior windows are clean	A	
Window clings are placed appropriately for entrance traffic	A	

Comments:

Marketing/Advertising

Monthly POPs are current and displayed in appropriate locations

F

Found a stack of POP boxes that haven't been put up this year. But the guys were putting up this current POP before I left!

Staff is aware of monthly promotions

C

Comments:

Interior

First Impressions

A

Interior is bright, inviting and comfortable

A

Sales counter is clean and free from clutter

A

Interior paint is not faded, chipped, or dirty

-

Waiting area is clean, comfortable, and appealing (contains toys, female magazines, etc.)

A

Tire stands and tire inserts are displayed and in good condition

A

Floor is free from water, mud, dirt, and grease

A

Lights are functioning, not burnt out or flickering

A

Midgrade & entry-level tires displayed

A

Big O brand tires on display

A

Major brand tires on display

A

Wheels clean, displayed, and free of dust

-

Balloons in use

-

Comments:

Restrooms

Restrooms are clean and in good working order

C

Bathroom definitely needed a touchup.

Comments:

Shop

First Impression **A**

Shop is neat, clean, and organized **A**

Customer would feel comfortable being brought back in the shop **A**

Appropriate music played **A**

Speed lane in use **-**

Employees in uniform and wearing safety glasses **C** I didn't see safety glasses.

Covers and floor mats are used **F** I didn't see Floor mats or seat covers

Comments: