Denver Report Card

Parker (Store #: 6246)
10431 Parkglenn Way Parker, CO 80138
Created: 12/15/2025

Personnel		
First Impression	A	
Customers are VIPd at their vehicles	A	CJ will get a giddy card from me for his VIP!!
Employees are dressed in approved Big O uniforms	C	
Uniforms are clean and maintained	A	
Employees are well-groomed	A	
Employees are courteous and polite	A	
Comments:		

Exterior		
First Impression	A	
Parking lot is clean and free of garbage, cigarette butts, debris	A	
Exterior signage is appropriate, in good condition, and visible	A	
Exterior landscaping is well maintained and appealing	A	
Exterior lights are fully functional (both building and signage)	A	
Roadside attention getters	-	
Tires displayed	F	Not doing tires because of thefts
Old tires are organized in bin	A	
Exterior windows are clean	B	
Window clings are placed appropriately for entrance traffic	A	
Comments:		

Marketing/Advertising

Monthly POPs are current and displayed in appropriate locations	**A**
Staff is aware of monthly promotions	**A**

Comments:

Interior

First Impressions	**A**
Interior is bright, inviting and comfortable	**A**
Sales counter is clean and free from clutter	**B**
Interior paint is not faded, chipped, or dirty	**-**
Waiting area is clean, comfortable, and appealing (contains toys, female magazines, etc.)	**A**
Tire stands and tire inserts are displayed and in good condition	**A**
Floor is free from water, mud, dirt, and grease	**A**
Lights are functioning, not burnt out or flickering	**A**
Midgrade & entry-level tires displayed	**A**
Big O brand tires on display	**A**
Major brand tires on display	**A**
Wheels clean, displayed, and free of dust	**-**
Balloons in use	**-**

Comments:

Restrooms

Restrooms are clean and in good working order	**A**

Comments:

Shop		
First Impression	**A**	
Shop is neat, clean, and organized	**B**	
Customer would feel comfortable being brought back in the shop	**A**	
Appropriate music played	**A**	
Speed lane in use	**-**	
Employees in uniform and wearing safety glasses	**F**	I did not see employees with glasses on.
Covers and floor mats are used	**-**	
Comments:		