

## Denver Report Card

Littleton / Bowles (Store #: 6249)  
9973 W Bowles Ave Littleton, CO 80123  
Created: 12/15/2025

### Personnel

First Impression	A	
Customers are VIPd at their vehicles	A	I saw VIPs!
Employees are dressed in approved Big O uniforms	A	
Uniforms are clean and maintained	A	
Employees are well-groomed	A	
Employees are courteous and polite	A	

Comments:

### Exterior

First Impression	A	
Parking lot is clean and free of garbage, cigarette butts, debris	A	
Exterior signage is appropriate, in good condition, and visible	A	
Exterior landscaping is well maintained and appealing	A	
Exterior lights are fully functional (both building and signage)	A	
Roadside attention getters	A	
Tires displayed	A	
Old tires are organized in bin	A	
Exterior windows are clean	B	
Window clings are placed appropriately for entrance traffic	A	

Comments:

**Marketing/Advertising**

<b>Monthly POPs are current and displayed in appropriate locations</b>	<b>F</b>	I didn't see sale POP
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<b>Staff is aware of monthly promotions</b>	<b>A</b>
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**Comments:**

**Interior**

<b>First Impressions</b>	<b>A</b>
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<b>Interior is bright, inviting and comfortable</b>	<b>A</b>
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<b>Sales counter is clean and free from clutter</b>	<b>A</b>
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<b>Interior paint is not faded, chipped, or dirty</b>	<b>A</b>
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<b>Waiting area is clean, comfortable, and appealing (contains toys, female magazines, etc.)</b>	<b>A</b>
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<b>Tire stands and tire inserts are displayed and in good condition</b>	<b>A</b>
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<b>Floor is free from water, mud, dirt, and grease</b>	<b>A</b>
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<b>Lights are functioning, not burnt out or flickering</b>	<b>A</b>
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<b>Midgrade &amp; entry-level tires displayed</b>	<b>A</b>
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<b>Big O brand tires on display</b>	<b>A</b>
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<b>Major brand tires on display</b>	<b>A</b>
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<b>Wheels clean, displayed, and free of dust</b>	<b>-</b>
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<b>Balloons in use</b>	<b>-</b>
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**Comments:**

**Restrooms**

<b>Restrooms are clean and in good working order</b>	<b>A</b>
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**Comments:**

Shop

**First Impression** **A**

**Shop is neat, clean, and organized** **A**

**Customer would feel comfortable being brought back in the shop** **A**

**Appropriate music played** **A**

**Speed lane in use** **-**

**Employees in uniform and wearing safety glasses** **A**

**Covers and floor mats are used** **A**

**Comments:**